

# Local Law No. 2 (Neighbourhood Amenity)

## Stage 1 - Community Engagement Summary



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## Overview

Local Laws are designed to secure community safety, protect public assets and enhance neighbourhood amenity. Under the former Local Government Act 1989, Council's Local Laws 'sunset' after ten years and accordingly Council's Local Law No. 2 'Neighbourhood Amenity' was due to sunset in April 2022.

Due to community interest and concern over specific issues, Council determined to bring forward the review to consider a number of issues raised by residents. At the February 2020 Council Meeting, Council determined that a review of the entire Local Law would commence in April 2020. Internal stakeholder consultation with Council staff, and background research commenced in May 2020. The first stage of community consultation commenced 13 August and concluded 21 September 2020.

During August-September 2020, Council conducted a five-week community engagement process to gather community and stakeholder organisation feedback on eight new Local Law ideas proposed as well as the existing Local Law. Overall there were 6,957 individual respondents who provided feedback via a survey (online or hard copy) or email to Council. Two stakeholder organisations provided feedback to Council via email. Of the 6,959 respondents, 92.7% indicated a residential suburb within the Bayside municipality and two or more submissions were received from 523 IP/email addresses.

The majority of respondents somewhat supported or strongly supported the following new Local Law ideas: Remove dumped shopping trolleys (80% support); Prevent derelict, abandoned buildings (71%); Smoking ban should be extended to cover all foreshore reserve areas (69%); Long term parking of trailers, vans and boats on Council land needs a permit (55%) and Mobile billboards need a permit (53%). Less than 50% of respondents supported Shared transport services operations (e-bikes) need a permit (48% support); Drones need a permit to fly over Council land (46%) and Ban burning of solid fuel outdoors (11%). Extensive personalised feedback was provided and contextualises the support/oppose ratings.

Many respondents provided personalised feedback regarding the existing Local Law, particularly Your Trees (308 responses), Your Pets (214) and Smoking and Alcohol (104). The following topics attracted more than 30 comments: Tree protection; trees or plants not to obstruct or obscure; animal excrement; cat curfew; smoking in municipal places; building works on private property; unsightly land; and behaviour within a municipal reserve - prohibitions.

## Next steps

Feedback from this first stage of consultation will be considered before deciding which topics will progress to a draft revised Neighbourhood Amenity Local Law 2021. Ideas which received community support in the survey and in associated comments have been considered in the proposed new Local Law. Council will also be seeking legal advice around the extent of control feasible within the Local Law.

Consultation opens on the revised Proposed Neighbourhood Amenity Local Law 2021 is anticipated to occur in February 2021, with the revised Local Law being adopted by Council before June 2021.

## 1 Background

Local Laws are designed to secure community safety, protect public assets and enhance neighbourhood amenity. Bayside City Council had the authority to make a Local Law under section 111 of the former Local Government Act 1989. Under the Local Government Act 1989, Council's Local Laws 'sunset' after ten years and accordingly Council's Local Law No. 2 'Neighbourhood Amenity' is due to sunset in April 2022.

Due to community interest and concern over specific issues, Council determined to bring forward the review to consider a number of issues raised by residents. At the February 2020 Council Meeting, Council determined that a review of the entire Local Law would commence in April 2020. Officers have been working through the requirements of implementing the new local law since the 18 February 2020 resolution.

Internal stakeholder consultation with Council staff, and background research commenced in May 2020. The first stage of community consultation commenced 13 August 2020 and concluded 21 September 2020. This document provides a summary of stakeholder and community feedback on eight new ideas for inclusion in the revised Neighbourhood Amenity Local Law 2021, and any suggestions regarding some of the existing provisions.

## 2 Definitions and scope

The first stage of the engagement program is to seek feedback on selected sections of the current Local Law, to seek responses to new ideas and any other suggestions. Issues considered 'out of scope' for this first stage of the engagement process included any animal-related actions from the Domestic Animal Management Plan; policies, guidelines and permits; the setting of fines, fees and charges; and Parts 1-4,10-15 of the existing Local Law.

The negotiables for the Stage 1 community engagement were as follows:

<b>Non-negotiables</b>	<b>Negotiables</b>
Project must be completed by June 30 2021	Part 5 to 9, items 25 to 85 of the current Local Law
'Look' and layout of the new Local Law	Potential new ideas as noted in Councillor Briefing (support/opposition plus ranking of importance)
Animal actions from Domestic Animal Management Plan	
Policy, guidelines, permits (can be reviewed by individual teams)	
Fines, fees and charges	
Application and enforcement of Law	
Part 1 to 4, 10 to 15 of the current Local Law	

Within this document, reference is made to internal and external stakeholders. The internal stakeholders are the Councillors and the following Council departments – Local Laws (project owner); Open Space, Recreation and Wellbeing; Environmental Health; Commercial Services; Development Services (Building); Sustainability and Transport and Governance.

## 3 Consultation process

### 3.1 Consultation purpose

The engagement process was open to all residents and any visitors/tourists to the Bayside area (foreshore users, visitors to regional parks).

The purpose of the Stage 1 engagement process was to seek resident, visitor and other stakeholder feedback on:

1. Parts 5-9 of the current Local Law; and
2. The level of support/opposition for eight new ideas.

Stage 1 is intended to a broad engagement for stakeholders, residents and visitors, to measure the level of support for the new ideas, help Council consider emerging issues and ensure that Local Law No. 2 remains comprehensive.

New ideas for the Proposed Neighbourhood Amenity Local Law 2021 will only be considered for inclusion in the draft revised Local Law if they receive strong community support. Council will conduct further consultation on the draft revised Local Law in early 2021.



### 3.1 Consultation methodology

This engagement process had to be conducted during Stage 4 COVID-19 restrictions so online and hard copy (posted) project information and engagement tools were the only option. The engagement plan for the project considered the project's complexity (language, options), the level of change/impact, and reputational risks.

The project was assessed as being a high priority project. The following online activities were undertaken:

- Project information and feedback survey hosted on the online engagement platform *Have Your Say*;
- Promotion of the project using Council communication channels, including social media.

Details	Activity
13 August – 21 September 2020	<b>Online engagement platform <i>Have Your Say</i></b>
<b>4,811 contributors</b>	Project information on eight new ideas and clauses of existing Local Law
<b>5,432 contributions</b>	Short survey seeking feedback on new ideas and possible changes to existing clauses
<b>633 project followers</b>	Question and Answer forum
13 August – 21 September 2020	<b>Social media <i>Bayside Council Facebook page</i></b>
<b>907 comments</b>	

<b>38 'Shares'</b> <b>88 'Likes'</b>	One Facebook posts was made by Council alerting readers to the engagement project (posted 14 August 2020)
Distributed to Bayside letterboxes September 2020	<b>Lets Talk Bayside Council magazine</b> Feature article on eight new ideas and clauses of existing Local Law
<b>1,476 completed hardcopy surveys</b>	Tear-off reply paid survey seeking feedback on new ideas and possible changes to existing clauses
13 August – 21 September 2020	<b>Correspondence to Local Laws Council department and Councillors</b>
<b>71 emails and 4 letters from individuals; 2 emails from organisations</b>	Emails and letters with detailed comments were sent to Council

The content of the correspondence was reviewed and the sentiment was assessed. As the majority of correspondence referred to one specific new Local Law idea, some tables presented throughout this report indicate no or a small number of responses.

As shown in the below table, respondents aged 30 to 49 years were mostly engaged online while those aged 65 years and over were particularly engaged in hard copy surveys.

	Online survey	Hard copy survey	Correspondence	Total
Under 18 years	19	5	0	<b>24</b>
18 – 29	292	39	0	<b>331</b>
30 – 49	<u>2,589</u>	293	0	<b>2,882</b>
50 – 64	1,853	488	0	<b>2,341</b>
65+	500	<u>568</u>	0	<b>1,068</b>
Not stated	153	83	77	<b>313</b>
<b>Total</b>	<b>5,406</b>	<b>1,476</b>	<b>77</b>	<b>6,959</b>

### 3.2 Communications channels/tools

The Stage 1 engagement was promoted via the following communication channels:

#### Online

- Council website news items (2) *bayside.vic.gov.au/news/have-your-say-local-law*  
Published 13 August 2020 Page views 4,396 / Unique page views 2,020/ Time on page 1.17  
*bayside.vic.gov.au/news/hold-fire-banning-solid-fuel-bbqs-just-idea*  
Published 16 August 2020 Page views 8,169 / Unique page view 3,799 / Time on page 0.54
- Online engagement platform Have Your Say project page  
26,742 views / 15,645 visits / 12,595 visitors

#### Social Media

- Facebook (organic) Posted 14 August 2020  
9,308 reach / 4,192 engagement / 907 comments

#### Direct Email

- Have Your Say subscribers – 6,067 active users who subscribe to receive updates

- This Week in Bayside e-newsletter - 6,971 recipients (as at 10 August 2020)  
Lead story 13 August 2020 edition and story in 20 August 2020 edition
- Trader groups and associations were advised in the weekly newsletter
- Sustainable Living in Bayside e-newsletter (717 subscribers)
- Banksia Bulletin (441 emails)
- Beaumaris Conservation Society
- MCRP/Sandy Foreshore
- EPA
- Beaumaris Modern
- Hampton Neighbourhood Association
- Previous petitioners

### **Post**

- Let's Talk Bayside magazine feature with reply-paid survey. 41,140 copies distributed to Bayside properties week commencing 2 September 2020

### **Internal**

- Inside Word bulletin to update Councillors on status of project (7 councillors and executive team)
- Email to Internal stakeholders
- In the Loop staff e-newsletter (400+ recipients)
- CEO reflections (Audience 100+) discussed in three weekly sessions

### **Media coverage**

There was extensive media coverage of the Local Law consultation with 43 news stories, features, segments or mentions in printed and online news, and on TV and radio. The media coverage was primarily focussed on the idea of banning the burning of solid fuel for outdoor cooking and heating and the implications of this for the backyard barbeque. The story attracted national attention and was syndicated by radio, TV and newspapers. Approximately four media outlets interviewed the Mayor as Council spokesperson.

## 4 Participant profile

Overall there were 6,959 respondents who provided feedback that directly addressed the project questions, via a number of methods:

- online survey completion on the *Have Your Say* project page;
- completion of a hardcopy survey circulated in *Let's Talk Bayside*; or
- via an email or letter sent to the Mayor or Council, from individuals and stakeholder organisations.

Of the 6,959 respondents, many were aged 30 to 49 years (n=2,882, 41.4%) while 5.1% were aged 29 years and under. Many respondents lived in Brighton (19.0%), Hampton (14.1%) or Sandringham (13.1%).

	Demographic	Bayside Council area	Participants (%)
Age – 2016 Census	Under 18 years	23.0%	0.3%
	18 – 29 years	11.3%	4.8%
	30 – 49 years	25.7%	41.4%
	50 – 64 years	20.8%	33.6%
	65+ years	19.2%	15.3%
	Prefer not to say	-	4.5%
Suburb - 2016 Census	Beaumaris	13.5%	10.5%
	Black Rock	6.5%	6.5%
	Brighton	24.1%	19.0%
	Brighton East	15.9%	10.1%
	Cheltenham	3.7%	6.1%
	Hampton	13.6%	14.1%
	Hampton East	5.0%	3.6%
	Highbett	7.2%	9.6%
	Sandringham	10.5%	13.1%
	Outside Bayside and not stated	-	7.3%

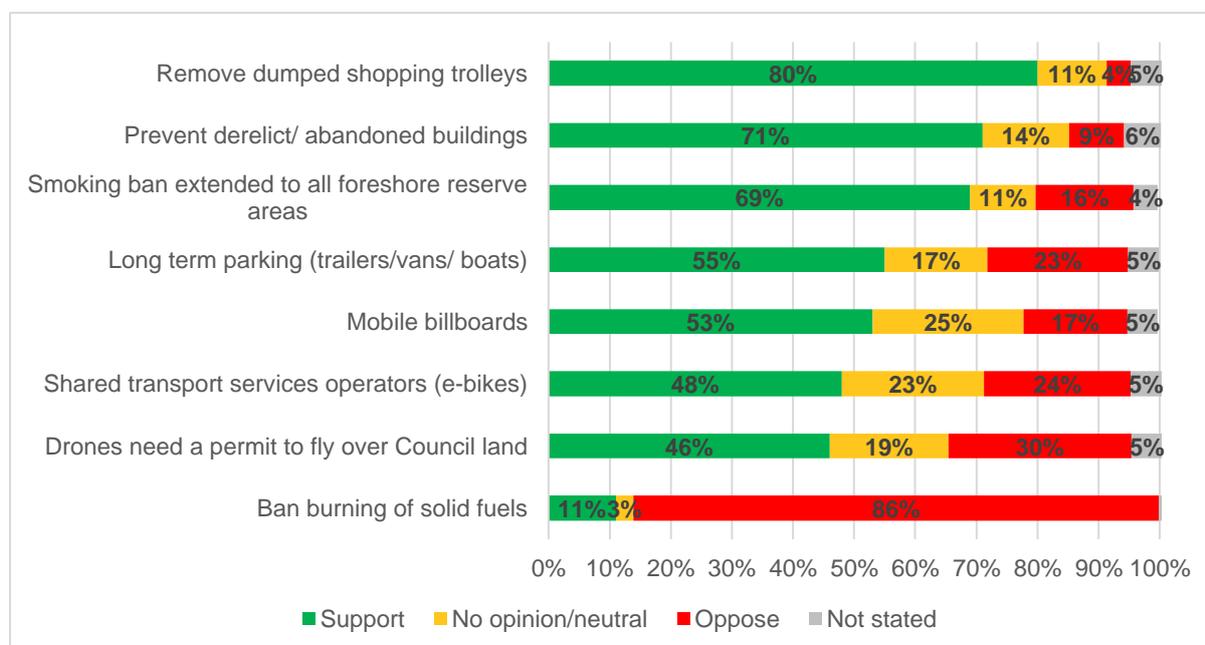
Two or more submissions were received from 523 IP/email addresses, totalling 1,209 affected responses (17.4% of 6,959 responses). Six IP/email addresses submitted six or more responses including one which submitted 31 responses. All responses were retained for analysis and reporting.

## 5 Consultation findings

The following section summarises the community sentiment regarding the eight proposed new Local Law ideas as well as suggested changes to the existing Local Law No. 2 (Neighbourhood Amenity). Support and opposition rankings and key themes emerging from the analysis of participant personalised feedback on the new Local Law ideas and the existing Local Law are presented. In the interest of participant privacy, individual quotes have not been included within this public document. Where applicable, the number of responses or references to a topic is specified in brackets and italics. Themes apparent in the feedback are generally presented as statements in the tables. The statements represent a blending or synthesis of the verbatim responses.

### 5.1 New Local Law ideas

For ease of reading, the below table presents a high level overview showing the extent of support and opposition for the eight proposed new Local Law ideas. The ranking results and findings from the analysis of the personalised community feedback are presented in this section in descending order, with the new ideas receiving the most support presented first.



In addition to the support and opposition ratings, respondents were asked to provide comments on these or any other new ideas. Council received 3,097 personalised responses which referenced over 4,500 topics. Of all of the referenced items, 65% were related to the new Local Law ideas and 35% were not. The 35% comprised:

- Council's role in relation to Local Law (over-reach, over-regulation, focus on other more important issues) (9%)
- Insufficient complaints or evidence to warrant consultation (8%)
- Service requests, questions, suggestions, comments and complaints (7%)
- Feedback referring to matters covered by the existing Local Law (5%)
- Aspects of the consultation such as survey design, clarifying key terms and definitions and refinements (3%)
- Insufficient monitoring and enforcement of existing Local Law and ability to enforce proposed ideas (2%)
- Suggestions for other new Local Law ideas (1%)

### 5.1.1 Remove dumped shopping trolleys

This idea would require that businesses making shopping trolleys available do not allow them to be left on Council land or any road and have a service to ensure trolleys are collected in a timely manner.

Of the 6,959 respondents, the majority (56.7%) strongly supported the new Local Law idea. A further 22.6% stated they “somewhat” supported the new idea and 11.3% had no opinion or were neutral. The remaining 4.1% opposed the proposal (1.7% “somewhat” oppose and 2.4% strongly oppose).

The following table shows the views of respondents who participated in the project in different ways. Support for the proposal was highest amongst respondents who participated via the hard copy survey in *Let’s Talk Bayside* (70.8% strongly support). The majority of respondents who participated online via *Have Your Say* were strongly supportive of the idea (53.7%). The majority of correspondence did not comment on this idea.

	Online survey	Hard copy survey	Correspondence	Total	Total %
Strongly oppose	146 (2.7%)	22 (1.5%)	0 (0.0%)	168	2.4%
Somewhat oppose	88 (1.6%)	29 (2.0%)	0 (0.0%)	117	1.7%
No opinion/neutral	701 (13.0%)	86 (5.8%)	0 (0.0%)	787	11.3%
Somewhat support	1,317 (24.4%)	258 (17.5%)	1 (1.3%)	1,576	22.6%
Strongly support	2,902 (53.7%)	1,045 (70.8%)	0 (0.0%)	3,947	56.7%
No response	252 (4.7%)	36 (2.4%)	76 (98.7%)	364	5.2%
<b>Total</b>	<b>5,406</b>	<b>1,476</b>	<b>77</b>	<b>6,959</b>	<b>100.0%</b>

In addition to rating the new idea, participants were invited to provide a comment. Comments submitted by **71 participants** referred to this idea and have been synthesised and summarised in the table below:

Response to idea	Themes
Support (45 comments)	<ul style="list-style-type: none"> <li>Of course we want dumped trolleys removed</li> <li>Encourage shops to use gold coin trolleys or have auto-locked wheels</li> <li>Supermarkets are responsible and collect trolleys</li> <li>Fine offenders the amount of a collection fee</li> <li>Permit Council officers to fine offenders taking trolleys outside carparks</li> <li>Encourage ratepayers to use 'Snap Send Solve' app to report trolleys</li> <li>Some people need a trolley to take food home but should return it</li> <li>Have people scan trolley ID with their phones</li> <li>Current dumped shopping trolley systems take too long to recover</li> <li>Not at ratepayer expense</li> <li>Supermarkets have a collection service if contacted</li> </ul>
Neutral/no opinion (11 comments)	<ul style="list-style-type: none"> <li>Supermarkets could help but the offender is accountable</li> <li>Advertising campaign that it is theft</li> <li>Supermarkets to be responsible and fined</li> <li>Additional rules will create a further burden for supermarkets</li> <li>Council or supermarket to collect, no law required</li> <li>Hardly any dumped trolleys</li> </ul>
Oppose (15 comments)	<ul style="list-style-type: none"> <li>Work with supermarkets, use coin trolleys, introduce a deposit system or braking system if taken beyond the carpark</li> <li>This is a supermarket issue not a Council issue</li> <li>Supermarkets are responsible and collect trolleys</li> <li>Hardly any dumped trolleys around, use Trolley Tracker if there is one</li> <li>Responsibility of the offender</li> </ul>

## 5.1.2 Prevent derelict, abandoned buildings

This idea would require owners/occupiers to ensure that a building does not become dilapidated or further dilapidated and to take all reasonable steps to secure the building. Clause 27 in the existing Local Law covers unsightly land but does not reference buildings.

Of the 6,959 respondents, many (46.9%) strongly supported the new Local Law idea. A further 24.4% stated they “somewhat” supported the new idea and 14.2% had no opinion or were neutral. The remaining 9.0% opposed the proposal (4.1% “somewhat” oppose and 4.9% strongly oppose). The following table shows the views of respondents who participated in the project in different ways. Support for the proposal was highest amongst respondents who participated via the hard copy survey in *Let’s Talk Bayside* (60.2% strongly support). Many respondents who participated online via *Have Your Say* were strongly supportive of the idea (43.9%). The majority of correspondence did not comment on this idea.

	Online survey	Hard copy survey	Correspondence	Total	Total %
Strongly oppose	263 (4.9%)	75 (5.1%)	0 (0.0%)	338	4.9%
Somewhat oppose	232 (4.3%)	54 (3.7%)	0 (0.0%)	286	4.1%
No opinion/neutral	862 (15.9%)	124 (8.4%)	0 (0.0%)	986	14.2%
Somewhat support	1,401 (25.9%)	291 (19.7%)	3 (3.9%)	1695	24.4%
Strongly support	2,375 (43.9%)	889 (60.2%)	0 (0.0%)	3,264	46.9%
No response	273 (5.0%)	43 (2.9%)	74 (96.1%)	390	5.6%
<b>Total</b>	<b>5,406</b>	<b>1476</b>	<b>77</b>	<b>6,959</b>	<b>100.0%</b>

In addition to rating the new idea, participants were invited to provide a comment. Comments submitted by **91 participants** referred to this idea and have been synthesised and summarised in the table below:

Response to idea	Themes
Support (60 comments)	<ul style="list-style-type: none"> <li>Owners awaiting a Council building permit should be exempt</li> <li>Need to investigate as people live there or not have funds to maintain</li> <li>Force the demolition of unmaintained, unoccupied derelict houses</li> <li>Need a definition of derelict, not “fully maintained to a high standard”</li> <li>Place a timeframe on what defines derelict/abandoned buildings</li> <li>Depends on classification of “derelict”</li> <li>Derelict or abandoned buildings to be repaired as soon as possible</li> <li>Do not allow buildings to deteriorate while awaiting a capital gain</li> <li>Derelict buildings regulations should only prevent public safety issues</li> <li>Definitely fines for derelict buildings, they are an eyesore, issue for public health, safety, and nearby property values</li> </ul>
Neutral/no opinion (10 comments)	<ul style="list-style-type: none"> <li>Already processes in place to handle abandoned buildings</li> <li>Should be secured from unwanted access and safe</li> <li>Consult with the owners about improving the property</li> <li>It is the owner’s responsibility</li> <li>Encourage renovation/demolition of derelict buildings</li> </ul>
Oppose (21 comments)	<ul style="list-style-type: none"> <li>Already sufficient Council and Health Department laws</li> <li>If the property is safe and not damaging other property leave it alone</li> <li>Define a derelict/abandoned building (appearance/liveability concerns)</li> <li>May be due to delay in town planning, building or demolition permit</li> <li>Distinguish land banking from insufficient finances to maintain</li> <li>Consider changing title to 'derelict AND abandoned by owner'</li> <li>Not a local government issue, Council should not dictate</li> <li>Only if abandoned buildings are vacant</li> <li>Definition of derelict must exclude questions of 'taste'</li> </ul>

### 5.1.3 Smoking ban extension to cover all foreshore reserve areas

Bayside’s existing smoking ban covers the beach sand areas only, plus Ricketts Point and Brighton Dunes surrounds. Dropping a cigarette butt anywhere in Bayside is already a littering offence. Council sought community views on making smoking an offence within all foreshore reserve areas. This idea follows the 2019 smoking ban consultation, which originated from a petition, and Council's resolution on 28 April 2020.

Of the 6,959 respondents, the majority (56.7%) strongly supported the new Local Law idea. A further 11.9% stated they “somewhat” supported the new idea and 10.7% had no opinion or were neutral. The remaining 16.4% opposed the proposal (6.3% “somewhat” oppose and 10.1% strongly oppose). The following table shows the views of respondents who participated in the project in different ways. Support for the proposal was highest amongst respondents who participated via the hard copy survey in *Let’s Talk Bayside* (68.3% strongly support). The majority of respondents who participated online via *Have Your Say* were strongly supportive of the idea (54.4%). The majority of correspondence did not comment on this idea.

	Online survey	Hard copy survey	Correspondence	Total	Total %
Strongly oppose	615 (11.4%)	91 (6.2%)	0 (0.0%)	<b>706</b>	<b>10.1%</b>
Somewhat oppose	366 (6.8%)	73 (4.9%)	0 (0.0%)	<b>439</b>	<b>6.3%</b>
No opinion/neutral	637 (11.8%)	108 (7.3%)	0 (0.0%)	<b>745</b>	<b>10.7%</b>
Somewhat support	654 (12.1%)	171 (11.6%)	3 (3.9%)	<b>828</b>	<b>11.9%</b>
Strongly support	2,939 (54.4%)	1,008 (68.3%)	0 (0.0%)	<b>3,947</b>	<b>56.7%</b>
No response	195 (3.6%)	25 (1.7%)	74 (96.1%)	<b>294</b>	<b>4.2%</b>
<b>Total</b>	<b>5,406</b>	<b>1,476</b>	<b>77</b>	<b>6,959</b>	<b>100.0%</b>

In addition to rating the new idea, participants were invited to provide a comment. Comments submitted by **133 participants** referred to this idea and have been synthesised and summarised in the table below:

Response to idea	Themes
Support (100 comments)	<ul style="list-style-type: none"> <li>Agree with the smoking ban extension</li> <li>Support a smoking ban extension in all public places, parks and shared outdoor spaces across the entire municipality</li> <li>Respect people’s right to engage in a lawful activity in a socially acceptable way, provide a designated space in the vicinity of the beach</li> <li>Education and enforcement will be require to make people accountable for their breaches of the smoking ban</li> <li>Definitely ban all smoking, harmful to health and the environment and creates rubbish and pollution</li> <li>Would prefer smoking ban in all public areas with heavy fines for littering cigarette butts</li> </ul>
Neutral/no opinion (7 comments)	<ul style="list-style-type: none"> <li>Banning smoking on Bayside beaches is unnecessary</li> <li>Current smoking bans are adequate</li> <li>Smoking is a health issue, some beaches totally smoke-free</li> <li>Enjoy no-smoking on the foreshore although people who are paying \$40 a pack and government taxes are not allowed to smoke</li> <li>The smoking ban extension would be impossible to enforce</li> </ul>
Oppose (26 comments)	<ul style="list-style-type: none"> <li>Create areas for the smoking of a legal substance near beaches and most smokers will probably use them.</li> <li>Current smoking bans are adequate. If the no-smoking areas are expanded then there will be an increase in breaches by those who are addicted to tobacco. Banning it everywhere undermines compliance where you want it most.</li> <li>Do not support banning smoking on foreshore areas, further bans will not benefit the community. Some people choose to smoke so provide some designated spaces</li> </ul>

### 5.1.4 Long term parking of trailers, vans and boats on Council land

This idea aims to prevent the long-term parking and/or storage of trailers, caravans and boats on Council land. Council’s Residential Parking Permit Scheme Policy does not allow caravans, boats, trailers, or motorhomes to obtain a parking permit, which can lead to vehicles being parked on unrestricted streets. Council receives around 20 complaints per month on a wide range of vehicle-related concerns. The Local Law already restricts the parking of vehicles that are longer than 7.5 metres or heavier than 4.5 tonnes on Council land. It also has the power to remove unregistered or abandoned vehicles.

Of the 6,959 respondents, many (35.4%) strongly supported the new Local Law idea. A further 19.8% stated they “somewhat” supported the new idea and 16.8% had no opinion or were neutral. The remaining 23.2% opposed the proposal (7.9% “somewhat” oppose and 15.3% strongly oppose). The following table shows the views of respondents who participated in the project in different ways. Support for the proposal was highest amongst respondents who participated via the hard copy survey in *Let’s Talk Bayside* (57.9% strongly support). Many respondents who participated online via *Have Your Say* were strongly supportive of the idea (29.8%) although mixed views were apparent. The majority of correspondence did not comment on this idea.

	Online survey	Hard copy survey	Correspondence	Total	Total %
Strongly oppose	906 (16.8%)	160 (10.8%)	0 (0.0%)	<b>1,066</b>	<b>15.3%</b>
Somewhat oppose	452 (8.4%)	93 (6.3%)	2 (2.6%)	<b>547</b>	<b>7.9%</b>
No opinion/neutral	1,047 (19.4%)	125 (8.5%)	0 (0.0%)	<b>1,172</b>	<b>16.8%</b>
Somewhat support	1,166 (21.6%)	212 (14.4%)	1 (1.3%)	<b>1,379</b>	<b>19.8%</b>
Strongly support	1,609 (29.8%)	854 (57.9%)	0 (0.0%)	<b>2,463</b>	<b>35.4%</b>
No response	226 (4.2%)	32 (2.2%)	74 (96.1%)	<b>332</b>	<b>4.8%</b>
<b>Total</b>	<b>5,406</b>	<b>1,476</b>	<b>77</b>	<b>6,959</b>	<b>100.0%</b>

In addition to rating the new idea, participants were invited to provide a comment. Comments submitted by **205 participants** referred to this idea and have been synthesised and summarised in the table below:

Response to idea	Themes
Support (129 comments)	<ul style="list-style-type: none"> <li>Ban long term parking, vehicles to be parked within owner’s property or use storage sites</li> <li>Ban long term parking as it is a traffic hazard, obstruction or eye sore</li> <li>Some support for permit system and consider expanding to include 4WDs, campervans and trucks</li> <li>Ban or have a permit for private vehicles parked on nature strips or not outside owner’s property</li> <li>Define how long is “long term”</li> <li>If registered, they should be treated as cars</li> </ul>
Neutral/no opinion (10 comments)	<ul style="list-style-type: none"> <li>If parked outside own home then okay, no permit required</li> <li>If parked at a reserve or park then permit required</li> <li>Ban boats or caravans on streets, trailers okay</li> <li>Clarify definitions of “Council land” and “long term”</li> </ul>
Oppose (66 comments)	<ul style="list-style-type: none"> <li>Allow registered vehicles and trailers to park outside own property</li> <li>Define how long is “long term”</li> <li>Address only if it is an obstruction</li> <li>Ban long term parking, no permit system</li> <li>A permit approach is unnecessary and revenue raising by Council</li> <li>Only allow long term parking when it is in front of owner’s property</li> <li>Okay provided there is sufficient on street parking for cars</li> <li>Should be allowed and not require a permit</li> <li>Allow long term parking of private and tradesperson’s trailers</li> <li>Already covered by existing State road rules</li> </ul>

### 5.1.5 Mobile billboards need a permit

This idea is about requiring permits for parked mobile billboards and ‘for sale’ advertisements for cars, caravans, boats and other equipment. The Bayside Planning Scheme governs permanent/ fixed signs, but does not apply to mobile advertisements. In April 2019, Council received a petition with 35 signatories, regarding specific concerns about mobile ‘for sale’ signage on South Road, Brighton East. Council receives approximately four complaints each year about mobile advertising.

Of the 6,959 respondents, many (31.7%) strongly supported the new Local Law idea. A further 21.6% stated they “somewhat” supported the new idea and 24.7% had no opinion or were neutral. The remaining 9.0% opposed the proposal (4.1% “somewhat” oppose and 4.9% strongly oppose). The following table shows the views of respondents who participated in the project in different ways. Support for the proposal was highest amongst respondents who participated via the hard copy survey in *Let’s Talk Bayside* (45.9% strongly support). Many respondents who participated online via *Have Your Say* were strongly supportive of the idea (28.2%) although mixed views were apparent. The majority of correspondence did not comment on this idea.

	Online survey	Hard copy survey	Correspondence	Total	Total %
Strongly oppose	558 (10.3%)	116 (7.9%)	0 (0.0%)	674	9.7%
Somewhat oppose	416 (7.7%)	103 (7.0%)	0 (0.0%)	519	7.5%
No opinion/neutral	1,451 (26.8%)	266 (18.0%)	0 (0.0%)	1,717	24.7%
Somewhat support	1,225 (22.7%)	279 (18.9%)	1 (1.3%)	1,505	21.6%
Strongly support	1,526 (28.2%)	678 (45.9%)	0 (0.0%)	2,204	31.7%
No response	230 (4.3%)	34 (2.3%)	76 (98.7%)	340	4.9%
<b>Total</b>	<b>5406</b>	<b>1476</b>	<b>77</b>	<b>6,959</b>	<b>100.0%</b>

In addition to rating the new idea, participants were invited to provide a comment. Comments submitted by **64 participants** referred to this idea and have been synthesised and summarised in the table below:

Response to idea	Themes
Support (37 comments)	<ul style="list-style-type: none"> <li>No permit should be required for private cars or trailers with signage</li> <li>Parked mobile billboards or vehicles with billboards for commercial purposes need a permit</li> <li>Ban commercial billboards entirely, distracting and take up valuable parking space</li> <li>Only allow billboards about Council, government and road conditions</li> <li>Agree, mobile billboards need a permit with terms and conditions</li> </ul>
Neutral/no opinion (7 comments)	<ul style="list-style-type: none"> <li>Distinguish private trailers/cars with for sale or other signage from dedicated commercial or illuminated advertising billboards</li> <li>Offensive billboards should not be allowed</li> <li>Provide more information about this idea</li> <li>Mobile billboards are legal vehicles under State law</li> </ul>
Oppose (20 comments)	<ul style="list-style-type: none"> <li>Distinguish private trailers/cars with for sale or other signage from dedicated commercial or illuminated advertising billboards</li> <li>A permit approach is unnecessary and revenue raising by Council</li> <li>Encourage localised advertising through mobile billboards</li> <li>Businesses need all the help they can get</li> <li>Billboards chained to street signs should be removed</li> </ul>

### 5.1.6 Shared transport services operators (e-bikes) need a permit

This idea is that operators for services such as e-bikes and e-scooters would require a permit so they can be held responsible for abandoned equipment that causes safety or amenity issues.

Of the 6,959 respondents, many (28.0%) strongly supported the new Local Law idea. A further 20.0% stated they “somewhat” supported the new idea and 23.3% had no opinion or were neutral. The remaining 23.7% opposed the proposal (8.2% “somewhat” oppose and 15.5% strongly oppose). The following table shows the views of respondents who participated in the project in different ways. Support for the proposal was highest amongst respondents who participated via the hard copy survey in *Let’s Talk Bayside* (45.8% strongly support). Some respondents who participated online via *Have Your Say* were strongly supportive of the idea (23.5%) although mixed views were apparent. The majority of correspondence did not comment on this idea.

	Online survey	Hard copy survey	Correspondence	Total	Total %
Strongly oppose	926 (17.1%)	151 (10.2%)	0 (0.0%)	<b>1,077</b>	<b>15.5%</b>
Somewhat oppose	495 (9.2%)	76 (5.1%)	0 (0.0%)	<b>571</b>	<b>8.2%</b>
No opinion/neutral	1,371 (25.4%)	248 (16.8%)	0 (0.0%)	<b>1,619</b>	<b>23.3%</b>
Somewhat support	1,096 (20.3%)	294 (19.9%)	1 (1.3%)	<b>1,391</b>	<b>20.0%</b>
Strongly support	1,272 (23.5%)	676 (45.8%)	0 (0.0%)	<b>1,948</b>	<b>28.0%</b>
No response	246 (4.6%)	31 (2.1%)	76 (98.7%)	<b>353</b>	<b>5.1%</b>
<b>Total</b>	<b>5,406</b>	<b>1,476</b>	<b>77</b>	<b>6,959</b>	<b>100.0%</b>

In addition to rating the new idea, participants were invited to provide a comment. Comments submitted by **55 participants** referred to this idea and have been synthesised and summarised in the table below:

Response to idea	Themes
Support (30 comments)	<ul style="list-style-type: none"> <li>Shared transport systems such as e-bikes and e-scooters need a permit, terms and conditions and regulating</li> <li>Permit system should be low cost, while holding operators responsible</li> <li>Planning and action is required such as operators enforcing return to established bases or storage hubs, we do not want dumping</li> <li>Bike operators have no place on public land</li> <li>Shared transport services should be facilitated by Council to provide more transport options</li> <li>If shared bikes require a permit maybe all bikes require a permit</li> </ul>
Neutral/no opinion (2 comments)	<ul style="list-style-type: none"> <li>Explain “Shared Transport Services Operators”</li> </ul>
Oppose (23 comments)	<ul style="list-style-type: none"> <li>No need for e-bikes in a residential area, concerns about dumping</li> <li>A permit approach is unnecessary and revenue raising by Council</li> <li>E-bike controls should be a federal or state responsibility through VicRoads</li> <li>Shared transport services are good for the environment, eliminate the use of fossil fuel, free up our transport system and should be encouraged</li> <li>We want e-bikes to be available but fine them for being dumped</li> <li>Encourage anything to do with exercise including e-bikes</li> <li>If e-bikes need a permit then all bikes need a permit</li> </ul>

### 5.1.7 Drones need a permit to fly over Council land

This idea seeks to control drones flying over or landing on Council land through permits. Federal legislation applies to the flying of drones. Council's current Local Law requires a permit to fly any model aeroplane, aircraft or similar apparatus of any kind, excluding a kite, but including any audible motor-propelled device over a municipal reserve.

Of the 6,959 respondents, many (31.5%) strongly supported the new Local Law idea. A further 13.9% stated they "somewhat" supported the new idea and 19.4% had no opinion or were neutral. The remaining 30.6% opposed the proposal (11.4% "somewhat" oppose and 19.2% strongly oppose). The following table shows the views of respondents who participated in the project in different ways. Support for the proposal was highest amongst respondents who participated via the hard copy survey in *Let's Talk Bayside* (50.1% strongly support). Some respondents who participated online via *Have Your Say* were strongly supportive of the idea (26.9%) although mixed views were apparent. The majority of correspondence did not comment on this idea.

	Online survey	Hard copy survey	Correspondence	Total	Total %
Strongly oppose	1,129 (20.9%)	207 (14.0%)	0 (0.0%)	<b>1,336</b>	<b>19.2%</b>
Somewhat oppose	669 (12.4%)	122 (8.3%)	0 (0.0%)	<b>791</b>	<b>11.4%</b>
No opinion/neutral	1,147 (21.2%)	203 (13.8%)	0 (0.0%)	<b>1,350</b>	<b>19.4%</b>
Somewhat support	791 (14.6%)	174 (11.8%)	1 (1.3%)	<b>966</b>	<b>13.9%</b>
Strongly support	1,454 (26.9%)	739 (50.1%)	0 (0.0%)	<b>2,193</b>	<b>31.5%</b>
No response	216 (4.0%)	31 (2.1%)	76 (98.7%)	<b>323</b>	<b>4.6%</b>
<b>Total</b>	<b>5,406</b>	<b>1476</b>	<b>77</b>	<b>6,959</b>	<b>100.0%</b>

In addition to rating the new idea, participants were invited to provide a comment. Comments submitted by **208 participants** referred to this idea and have been synthesised and summarised in the table below:

Response to idea	Themes
Support (98 comments)	<ul style="list-style-type: none"> <li>Drones should be banned, they are noisy and an invasion of privacy</li> <li>Drones should be banned from flying over Council land, beaches and parks and private property</li> <li>All drones should have a permit and be registered</li> <li>Drones should have a permit and only be allowed to film under a Film Permit or for emergency support or law enforcement or to take photos approved by property owners or promotional videos of Bayside</li> <li>Drones should not be permitted for recreational use</li> <li>Drones must comply with CASA regulations, more education and enforcement is needed</li> <li>Specify restrictions for drone flying times, sunrises and sunsets</li> </ul>
Neutral/no opinion (6 comments)	<ul style="list-style-type: none"> <li>A permit approach is unnecessary, users must follow CASA rules and the rules should be enforced</li> <li>Drones need a permit to fly over Council land and private property</li> <li>Drones should be banned, they are an invasion of privacy</li> </ul>
Oppose (104 comments)	<ul style="list-style-type: none"> <li>A permit approach is unnecessary, CASA is the (sole) regulator of Australian airspace and adequate aviation regulations are in place</li> <li>Strongly oppose any reference to drones in the proposed local laws</li> <li>Drones should be banned from flying over private property but not Council land, open spaces, ovals, parks and beaches.</li> <li>Drones should have a permit if the footage is for commercial purposes</li> <li>Drones are a hobby for teenagers, they should not require a permit and need some local space for use</li> <li>Only ban drones with the ability to record video or take photos.</li> <li>Oppose the drone laws, drones photos have been used to promote Bayside areas</li> </ul>

### 5.1.8 Ban burning of solid fuel outdoors

Clause 31 of Local Law No.2 bans the burning of any offensive materials or any materials that cause offensive emissions of smoke and odour to enter any neighbouring property. This idea seeks to include a ban on the burning of solid fuel (eg wood and charcoal) for outdoor cooking or heating due to offensive emissions. Council received a petition with five signatories about this issue in August 2018 and, on average, three complaints each year.

Of the 6,959 respondents, many (79.9%) strongly opposed the new Local Law idea. A further 5.6% stated they “somewhat” opposed the new idea and 2.9% had no opinion or were neutral. The remaining 10.4% supported the proposal (2.8% “somewhat” support and 7.6% strongly support). The following table shows the views of respondents who participated in the project in different ways. Opposition for the proposal was highest amongst respondents who participated online via *Have Your Say* (86.1%). The majority of respondents who participated via the hard copy survey in *Let’s Talk Bayside* were also strongly opposed (61.9%). The majority of correspondence also opposed the idea (80.5%).

	Online survey	Hard copy survey	Correspondence	Total	Total %
Strongly oppose	4,654 (86.1%)	909 (61.9%)	0 (0.0%)	<b>5,563</b>	<b>79.9%</b>
Somewhat oppose	216 (4.0%)	113 (7.7%)	62 (80.5%)	<b>391</b>	<b>5.6%</b>
No opinion/neutral	104 (1.9%)	95 (6.4%)	0 (0.0%)	<b>199</b>	<b>2.9%</b>
Somewhat support	81 (1.5%)	104 (7.0%)	10 (13.0%)	<b>195</b>	<b>2.8%</b>
Strongly support	293 (5.4%)	235 (15.9%)	0 (0.0%)	<b>528</b>	<b>7.6%</b>
No response	58 (1.1%)	20 (1.4%)	5 (6.5%)	<b>83</b>	<b>1.2%</b>
<b>Total</b>	<b>5,406</b>	<b>1,476</b>	<b>77</b>	<b>6,959</b>	<b>100.0%</b>

In addition to rating the new idea, participants were invited to provide a comment. Comments submitted by **2,144 participants** referred to this idea and have been synthesised and summarised in the table below:

Response to idea	Themes
Support (136 comments)	<ul style="list-style-type: none"> <li>The burning of solid fuels outdoor must be banned due to environment pollution and negative impacts on air quality, public health and neighbour amenity</li> <li>Fire pits and solid fuel BBQ chimneys must be banned</li> <li>Agree with stricter regulations and restrictions for wood fire burning both outdoor and indoor</li> <li>No overall ban, specify restrictions for certain days or require a permit</li> </ul>
Neutral/no opinion (11 comments)	<ul style="list-style-type: none"> <li>Need more information about emissions and solid fuel</li> <li>Allow the burning of solid fuel outdoors occasionally</li> </ul>
Oppose (1,997 comments)	<ul style="list-style-type: none"> <li>The banning of solid fuel burning is ridiculous</li> <li>Strongly opposed to banning burning solid fuel outdoors.</li> <li>Being able to enjoy a fire pit or pizza oven is a fundamental right</li> <li>Do not ban BBQs, pizza ovens and outdoor fireplaces in Bayside households</li> <li>Outdoor cooking and heating using fuel is a social past time for many.</li> <li>Burning of solid fuels is very important for indigenous people and some cultures</li> <li>It is illogical to ban solid fuel for cooking when indoor fire places are permitted</li> <li>The burning of rubbish and incinerators should still be banned</li> <li>More education is required on what can be burnt that is less harmful</li> <li>The solid fuel issue is already adequately managed by the EPA and doesn't need a council by law.</li> </ul>

### 5.1.9 New Local Law ideas emerging from the feedback

As shown below, seven new ideas emerged from the feedback. The idea labelled “Consider smoke from internal fire places” was generally raised in conjunction with feedback on the Ban burning of solid fuel outdoors.

Emerging ideas	Total
Consider smoke from internal fire places	27
Address amenity-related pollution (lighting, noise and/or fume)	6
Create a permit or registration for bikes, scooters	6
Create a bus/tourists permit (for beach)	4
Address massage shops (illegal brothels)	1
Place rules around Airbnb rentals	1
Restrict jet skis (swimming beaches)	1
<b>Total</b>	<b>46</b>

### 5.1.10 Discussion on social media

The discussion on the Council Facebook page largely related to the Ban burning of solid fuel outdoors idea. There were 948 Facebook user actions. A total of 707 (or 74.7% of) actions were not analysed as they were deemed unusable, duplicates or edits of a post or posts made by Council officers.

The sentiment in the remaining 239 (or 25.3% of) actions comprised:

- General commentary - Ban burning of solid fuels outdoors (50.8%)
- Insufficient complaints or evidence to warrant consultation (23.0%)
- Oppose - Ban burning of solid fuels outdoors (16.7%)
- Support - Ban burning of solid fuels outdoors (2.4%)
- Comments on other new Local Law ideas (7.1%)

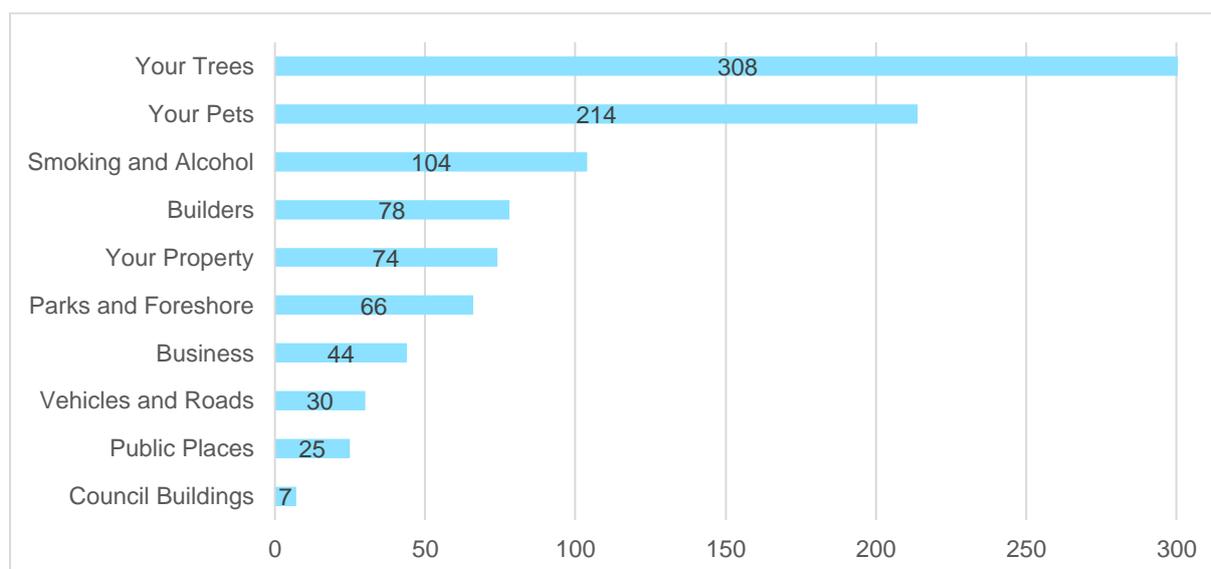
Nine usable questions were submitted via the online Question and Answer forum. Submissions were consistent with the general feedback and referred to new ideas (Mobile Billboards need a permit; Drones need a permit to fly over Council land; and Ban burning of solid fuel outdoor) and the existing Local Law No. 2 (Your Trees, Your Property; Vehicles and Roads).

## 5.2 Suggested changes to the existing Local Law No. 2

Community members were asked if they had any suggested changes to the existing Local Law No. 2 (Neighbourhood Amenity), and invited to provide personalised feedback. See Appendix 1 for a description of the clauses within the existing Local Law.

This Section presents the findings from the analysis of the feedback on the suggested changes as well as relevant feedback included within the responses to the question enquiring about the new Local Law ideas.

As shown in the below table, all aspects of the existing Local Law attracted feedback, albeit to varying degrees. “Your Trees” and “Your Pets” attracted the largest volume of references. The findings are presented in this Section in descending order, according to volume of feedback.



### 5.2.1 Your Trees

References to Your Trees were apparent in **308 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Tree protection ( <i>104 comments</i> )	Mixed views: <ul style="list-style-type: none"> <li>– General support for tree protection, some support for increasing penalties</li> <li>– Allow ratepayers to remove or prune own unsafe or unwanted tree without Council consent</li> <li>– Support for more trees, particularly those species that are suited to planting locations</li> </ul>
Trees or plants not to obstruct or obscure ( <i>46 comments</i> )	Support for trees not obstructing or obscuring generally or overhanging footpaths Support for trees not damaging footpaths
Trees or plants causing damage to a municipal place	No feedback
Other ( <i>158 comments</i> )	Allow tree removal if dead, dangerous or unsafe Tree protection laws are overly restrictive and onerous Plant more trees, specific and appropriate types of trees Concerns about nature strip trees (tree selection, overhanging, inappropriate and pruning) Concerns about trees being removed for development Concerns about tree disputes with neighbouring properties More resident consultation about trees

## 5.2.2 Your Pets

References to Your Pets were apparent in **214 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Keeping animals (13 comments)	Mixed views: <ul style="list-style-type: none"> <li>– Restrict the number of pets per property</li> <li>– Minimum land size for animal ownership</li> <li>– Restrict number of dogs living in an apartment</li> <li>– Permit goats, mini goats and mini pigs if sufficient space</li> <li>– Clarification on permits for more animals if required</li> </ul>
Animal accommodation	No feedback
Animal excrement (77 comments)	Owners should pick up after their dog, excrement on footpaths and at beaches, parks and shopping strips Dog owners to place used poo bags in bins
Wasp nest(s) to be removed (1 comment)	Support
Feeding of birds on private land (6 comments)	Mixed views: <ul style="list-style-type: none"> <li>– This is bird habitat, birds are not offensive</li> <li>– Pigeons should not be fed in shopping strips</li> </ul>
Cat curfew (36 comments)	Cats should be kept inside at night, provide information and enforce cat curfew
Other (81 comments)	Mixed views: <ul style="list-style-type: none"> <li>– Uncontrolled dogs walking off leash in streets, on beaches</li> <li>– Need to control barking dogs, especially at night</li> <li>– More and larger fines for irresponsible dog owners</li> <li>– Owners ignoring dog on leash signage</li> <li>– More education on responsible pet ownership</li> </ul>

## 5.2.3 Smoking and Alcohol

References to Smoking and Alcohol were apparent in **104 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Consumption and possession of liquor on roads	No feedback
Consumption and possession on municipal reserves (19 comments)	Mixed views: <ul style="list-style-type: none"> <li>– Support for current restrictions</li> <li>– Some interest in limiting alcohol consumption, not banning or further expanding current restrictions</li> </ul>
Exemption	No feedback
Smoking in municipal places (84 comments)	Mixed views: <ul style="list-style-type: none"> <li>– Support for extension of restrictions to public spaces, shopping strips</li> <li>– Some interest in limiting but not banning smoking as it is a legal activity</li> </ul>
Other (1 comment)	Vaping should be included in smoking restrictions

## 5.2.4 Builders

References to Builders were apparent in **78 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Drainage tapping/road opening (5 comments)	Poorly reinstated road surface
A vehicle crossing is required	No feedback
Construction vehicle crossing	No feedback
Temporary vehicle crossings (10 comments)	Propose stricter guidelines for building sites regarding maintaining crossovers and clean, safe public walkways Builders leaving badly damaged footpaths
Building works on private property (63 comments)	Tradespersons vehicles (with trailers) parked on nature strips, obstructing footpaths and driveways Builders to park on-site, abide by parking restrictions and not fill up the street with their vehicles Builders should be responsible for ensuring soil and cement run-offs do not enter Council drains Strictly apply working hours, including deliveries, not before 8am or on weekends Excessive noise and loud music Ensure building sites are left clean and no items are left on the paths and roadways Ensure builders protect trees, flora and fauna Tree protective barriers being used for advertising and reducing visibility

## 5.2.5 Your Property

References to Your Property were apparent in **74 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Council to approve road names	No feedback
Property numbers (3 comments)	All properties, shops and businesses to clearly display street numbers
Unightly land (31 comments)	Graffiti must be addressed and removed immediately Enforce tenants and landlords/owners to maintain private property and gardens Address neglected property particularly DHS homes
Dangerous land (1 comment)	Ivy and bamboo should be banned as noxious weeds
Domestic waste, recyclable and hard rubbish collection (21 comments)	Resume annual hard rubbish collection service or a service with set dates Offer additional hard rubbish collection services Permit compostable items in garden waste collection
Removing recyclable material and hard rubbish (5 comments)	Review this and permit people to recycle materials
Burning of materials (11 comments)	Mixed views: <ul style="list-style-type: none"> <li>– Amend to prevent the burning of solid fuel materials including wood for heating and cooking outdoors in any device for the purpose of heating or cooking</li> <li>– Support inclusion of solid fuel materials in open fires, indoor and outdoor</li> </ul>
Fire hazards	No feedback
Camping on private property (1 comment)	May be hard to enforce
Audible intruder alarms (1 comment)	Support
Shipping containers	No feedback

## 5.2.6 Parks and Foreshore

References to Parks and Foreshore were apparent in **66 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Behaviour within a municipal reserve – Prohibitions ( <i>48 comments</i> )	Irresponsible dog ownership behaviours, particularly around having dogs off-leash and not picking up excrement interfere with enjoyment People littering interferes with enjoyment Inconsiderate behaviours damaging flora and fauna
Use of municipal reserves	No feedback
Access to municipal reserves	No feedback
Camping prohibited on council land	No feedback
Lighting fires	No feedback
Filming on council land ( <i>1 comment</i> )	Television productions such as The Block should no longer be allowed
Parking on municipal reserves	No feedback
Riding animals on council land	No feedback
Feeding of birds on public land	No feedback
Use of wheeled non-motorised recreational devices and wheeled toys	No feedback
Use in non-designated areas	No feedback
Control of bathing boxes	No feedback
Other ( <i>17 comments</i> )	Limit use of personal water craft around beaches Address youth anti-social behaviours Limit tourists to the beaches Require personal trainers using Council land to be registered Allow only selected events to be held on foreshore Maintain the overgrown weeds and shrubs, it is a hazard

## 5.2.7 Business

References to Business were apparent in **44 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Roadside trading or performing	No feedback
Regulation of trading sites ( <i>2 comments</i> )	Permit more than one trader at a site, especially on the foreshore during summer
Impounding of goods and equipment	No feedback
Displaying goods for sale	No feedback
Using Council land for outdoor eating facilities ( <i>8 comments</i> )	Do a safety audit of footpaths and repair hazards Consider public safety when large groups of cyclists obstruct the footpath with bikes while dining outdoors Ensure footpath trading does not limit pedestrian movement
Removing the facility	No feedback
Advertising signs: erecting or placing ( <i>12 comments</i> )	Mixed views were reported: <ul style="list-style-type: none"> <li>– Business trailers and signage are commercial and should attract a permit fee</li> <li>– Permit for "sandwich board" advertising is an unnecessary cost on businesses</li> <li>– Ban advertisement boards on foreshore and power poles</li> </ul>
Trade waste bins and waste hoppers ( <i>6 comments</i> )	Some business waste bins are overloaded, encourage recycling, litter prevention and reduce pollution Multiple waste collections are noisy for nearby residents

Other (16 comments)	Consider extending to cover 'begging' in shopping strips Consider reducing restrictions, making permit processes easier and less costly to assist local business recovery Encourage the addressing and removing of graffiti
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### 5.2.8 Vehicles and Roads

References to Vehicles and Roads were apparent in **30 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Placing bulk rubbish containers (1 comment)	Unnecessary cost, have restrictions on time and responsibility for damage and use fines as required.
Motor bikes and motorised recreational vehicles (3 comments)	Consider electric skate boards, electric bicycles, electric mini bikes and if no disturbance then no offence
Repair of vehicles is prohibited	No feedback
Derelict and abandoned vehicles (9 comments)	Support
Heavy or long vehicle/s: parking (10 comments)	Limit the movement and parking of large trucks and commercial vehicles in residential streets
Heavy or long vehicle/s: storing (6 comments)	Do not permit trailers or boats to be stored on nature strips or the road
Heavy vehicles: permits for use on restricted use roads	No feedback
Street parties & street festivals: permits (1 comment)	Stop or limit sporting events closing public roads like Beach Road

### 5.2.9 Public Places

References to Public Places were apparent in **25 responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Behaviour in municipal places – Prohibitions (17 comments)	Address littering and cigarette butts in public places Council staff should be empowered to remove abusive or aggressive people Consider adding loud noise emanating from buildings, clubs, rented premises or other locations and increase penalty
Damaging/defacing a municipal place (8 comments)	Graffiti must be addressed and removed immediately Clarify point around “must not interfere with any trees or plants” and nature strip maintenance
Interference with a water course etc	No feedback
Obstructions on council land	No feedback

### 5.2.10 Council Buildings

References to Council Buildings were apparent in **seven responses**. The comments have been synthesised and summarised in the table below.

Topic	Themes
Behaviour in a municipal building – Prohibitions (2 comments)	Review current policy of eating and drinking in public libraries Address anti-social behaviours around Council buildings
Availability and hire (5 comments)	Provide spaces and make available to not for profit and community organisations Review Council building footprint and minimise costs

## 6 Project evaluation

Stakeholder reach targets were achieved.

- Spread across the municipality (appropriate representation across the municipality)
- 20% participation aged under 55 years (46% with higher proportion of representation of 30-49 year olds)
- Proposed hard copy survey return rate of 1% (exceeded, 3.6%)
- Two stakeholder groups provided Council with feedback.

We note the hard copy survey was more popular with older participants who are less likely to be involved in social media or feel comfortable with online surveys. During a time when “pop up” style engagement is not feasible due to COVID-19, this was an important activity to incorporate.

It was proposed that the engagement activities would attract at least:

- 1,500 visitors to the online engagement platform *Have Your Say* (exceeded, 12,616 visitors)
- 200 contributors to the online engagement platform *Have Your Say* (exceeded, 4,811 contributors)
- 50 followers of the online engagement platform *Have Your Say* (exceeded, 634 followers).

In terms of conversion, the conversion goals for visits to the *Have Your Say* project page were, that:

- 10% of visits would have at least one contribution made
- 40% of visits would last at least one active minute (time spent actively looking at project information)
- 15% of visits would have at least two actions were performed (moving around project page, clicking on links).

The results for this project are shown below, with two of the three conversion goals achieved.

### Engagement Conversations

Information regarding how well your engagement websites converted Visitors to perform defined key actions.



Across external social media and in media the link to the online survey sub-page was shared rather than the main project page. This directly impacted the ‘Action’ measure and resulted in many people not reviewing background or explanatory material. As a practice learning where a survey exists on a sub-page, a brief introduction and link to main project page will be provided.

In relation to outrage management, there was no correspondence or speakers of complaint about the process.

## Appendix 1: Description of clauses within existing Local Law No. 2

**Part 5: Your Property** refers to: Council to approve road names; Property numbers; Unsightly land; Dangerous land; Domestic waste, recyclable and hard rubbish collection; Removing recyclable material and hard rubbish; Burning of materials; Fire hazards; Camping on private property; Audible intruder alarms; and Shipping containers.

**Part 5: Your Trees** refers to: Tree protection; Trees/plants not to obstruct or obscure; and Trees or plants causing damage to a municipal place.

**Part 5: Your Pets** refers to: Keeping animals; Animal accommodation; Animal excrement; Wasp nest(s) to be removed; and Feeding of birds on private land

**Part 6: Vehicles and Roads** refers to: Placing bulk rubbish containers; Motor bikes and motorised recreational vehicles; Repair of vehicles is prohibited; Derelict and abandoned vehicles; Heavy or long vehicle/s: parking; Heavy or long vehicle/s: storing; Heavy vehicles: permits for use on restricted use roads; and Street parties and street festivals: permits.

**Part 7: Business** refers to: Roadside trading or performing; Regulation of trading sites; Impounding of goods and equipment; Displaying goods for sale; Using Council land for outdoor eating facilities; Removing the facility; Advertising signs: erecting or placing; Collections; and Trade waste bins and waste hoppers.

**Part 7: Builders** refers to: Drainage tapping/road opening; A vehicle crossing is required; Construction vehicle crossing; Temporary vehicle crossings; and Building works on private property.

**Part 8: Smoking and Alcohol** refers to: Consumption and possession of liquor on roads; Consumption and possession on municipal reserves; Exemption; and Smoking in municipal places.

**Part 9: Public Places** refers to: Behaviour in municipal places – Prohibitions; Damaging/defacing a municipal place; Interference with a water course etc.; and Obstructions on council land.

**Part 9: Parks and Foreshore** refers to: Behaviour within a municipal reserve – Prohibitions; Use of municipal reserves; Access to municipal reserves; Camping prohibited on council land; Lighting fires; Filming on council land; Parking on municipal reserves; Riding animals on council land; Feeding of birds on public land; Use of wheeled non-motorised recreational devices and wheeled toys; Use in non-designated areas; and Control of bathing boxes.

**Part 9: Council Buildings** refers to: Behaviour in a municipal building – Prohibitions; and Availability and hire.